

## Why do you require card details?

As of 2019 we take card details for all customers wishing to dine at Tare. We haven't taken this decision lightly but as a small independent business with only 20 seats, having 'no-show' customers really affects us.

No charge is applied to this card unless you no show/cancel your meal in 12hrs (see below) Your card details are held independently with Stripe.

## What is your cancellation policy?

We ask for at least 12 hours notice of a cancellation via email or phone. We have a cancellation fee of £10pp for under 12 hours notice and £30pp for a no-show.

Cancellation after your designated sitting time is counted as a no-show.

## What menus do you offer?

We offer a four course set menu that we change every 8 weeks. We always have a vegetarian menu available.

## Are children allowed?

Yes, children are welcome. We do not provide a child's menu but they can eat a reduced menu if needed from our set options.

## Do you offer gift vouchers?

Yes, you can purchase a PDF or postcard gift card for any numerical amount. Gift vouchers have a 12 month expiry and can be bought via our email or phone line.

## Is there a dress code?

There is no dress code so please dress as smart or as casual as you like.

## Can you cater for all dietary requirements?

We require a minimum of 24hrs notice for dietary requirements in order to prepare our menus. If you have any questions about this please contact our team.

Whilst we follow best practice at all times, we do like to highlight the fact that all the dishes we serve are produced in an environment where allergens are also prepared and cooked. We cannot guarantee that the environment will be completely allergen free.

## How long does the Tasting Menu last?

Each table has a 2.5hr sitting time to enjoy their meal. Due to our small space we may require your table back, your server will notify you of this.

## What are your opening hours?

We take bookings from 1800-2130 Wednesday to Saturday and lunch 1200-1400 on Saturday only.

## Are dogs allowed?

Sorry, we don't allow dogs or pets in the restaurant.

## Toilets & disabled access

Toilets are located downstairs and require a code which a staff member will provide you.

We are fully accessible for disabled access with a lift, there are also disabled toilets but please note these are on the ground floor.

## Outside tables

During summer we have a number of tables outside however we do not reserve these due to the fickle English weather. Your table will be reserved inside but you are welcome to take a table outside on a first-come-first-served basis.

## Getting here

We are located directly behind the MShed in Cargo2. There is a carpark in the Wapping Wharf complex (charges apply.) We are also accessible from the 'Harbour' stop of the A1 & M2 bus.