

## COVID-19

Here at Tare we are committed to safeguarding the wellbeing of our guests and team. We will continue to make use of enhanced hygiene, face coverings and contact tracing to maintain robust Covid security.

Safety measures include, but are not limited to:

- Employees are instructed to wash their hands frequently and for a minimum duration of 20 seconds.
- Hand sanitiser is provided at each table and throughout the restaurant.
- An enhanced cleaning programme is in place and at the start of the day, after lunch service and at the end of the night
- High use communal touch points will be cleaned after each use.
- Maintaining ventilation using a combination of air conditioning and extractor fans.

If you or any of your party are feeling unwell, especially if you have a high temperature, a new persistent cough or a loss of taste or smell, please contact us to cancel your booking.

*Updated August 2021*

## FAQs

### **Why do you require card details?**

Now more than ever, late cancellations and bookings that are not honoured represent a substantial loss to us as an independent 20-cover restaurant. This being the case we have had to take the step of taking card details to secure bookings.

Card details are held, and any cancellation fees will be processed, by Stripe Payments UK

**What is your cancellation policy?**

All bookings require card details to confirm your reservation.

Card details are held, and any cancellation fees will be processed, by Stripe Payments UK

If the booking is not honoured a fee of £48 per person will be charged to the card.

If the booking is cancelled with less than 24 hours notice a fee of £20 per person will be charged to the card.

We understand that plans can change. If you need to cancel your table, please email us at [info@tarerestaurant.co.uk](mailto:info@tarerestaurant.co.uk)

**What menus do you offer?**

We offer two 7-course set menus. One including meat and fish and one vegetarian. You are welcome to alternate between menus to accommodate dietary requirements or preferences.

A vegan menu is available upon request with 24 hours' notice.

**Do you cater to all dietary requirements?**

We require a minimum of 24 hours' notice for dietary requirements to prepare menus. If you have any questions or concerns, please contact our team.

Whilst we always follow best practice, all the dishes are prepared in an environment containing allergens.

**How long is each sitting?**

Each table is allotted 2 hours and 15 minutes to enjoy their experience.

So that we may safely offer all diners the best experience we can, we respectfully request that all guests arrive promptly at the time of their booking and take note of the leave time in their confirmation email.

**What are your opening hours?**

We offer two dinner sittings. 6:00pm and 8:30pm, Wednesday to Saturday evenings. We offer one lunch sitting at 1:00pm on Saturday afternoons.

**Are dogs allowed?**

Sorry, we do not allow pets of any kind at Tare.

**Toilets & disabled access**

Toilets are located downstairs and require a code which you will find on your table.

We are fully wheelchair accessible. Disabled toilets are accessible via lift.

**Outside tables**

We do have several weather-dependent outside tables that we offer at our own discretion and on a first come first serve basis.

## Getting here

Tare is located upstairs in the Cargo 2 complex at Wapping Wharf, behind M Shed.

Wapping Wharf has provided a new and convenient cycle path along Museum Street linking south Bristol, the harbourside, the city centre and beyond via Bristol's network of cycling route

Wapping Wharf is within easy walking distance of many residential areas and many of the city's main hotels.

Wapping Wharf is well connected within the city's road network with Cumberland Road providing access to the city centre, Hotwells, south Bristol and Temple Meads railway station.

Bristol Temple Meads station is a 20-minute walk or 6-minute cycle from Wapping Wharf, with regular trains to and from London. It takes just 1 hour and 45 minutes from Temple Meads to London Paddington and rail electrification is set to cut journey times to just 1 hour 15 minutes in the next few years. There are also direct trains to many of the UK's other major cities and towns including Birmingham, Leeds and Manchester and to the South West.